



Accessibility Conformance Report

(Based on VPAT® Version 2.4 International Edition including WCAG 2.2)

Name of Product/Version: Lectora®

Report Date: October 12, 2023

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Notes: This report focuses on the published learning content produced by the Lectora products listed above.

Evaluation Methods Used: Manual evaluation by an accessibility evaluator with Industry and Product knowledge.
Along with automated tools and assistive technologies.



www.elblearning.com

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A Level AA Level AAA
Web Content Accessibility Guidelines 2.1	Level A Level AA Level AAA
Web Content Accessibility Guidelines 2.2	Level A Level AA Level AAA
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	Yes
EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe, - V3.1.1 (2019-11)	No

Terms

The terms used in the Conformance Level information are defined as follows:

- ▶ **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- ▶ **Partially Supports:** Some functionality of the product does not meet the criterion.
- ▶ **Does Not Support:** The majority of product functionality does not meet the criterion.
- ▶ **Not Applicable:** The criterion is not relevant to the product.
- ▶ **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.x Report

Tables 1 and 2 also document conformance with:

- ▶ EN 301 549: Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 – Documentation
- ▶ Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.2 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p>1.1.1 Non-text Content (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ▶ 9.1.1.1 (Web) <p>Revised Section 508</p> <ul style="list-style-type: none"> ▶ 501 (Web)(Software) ▶ 504.2 (Authoring Tool) ▶ 602.3 (Support Docs) 	Supports	Text equivalents are added from object names in the Project Explorer or the Object Properties “name” field. Alternatively, course developers can choose to use an “empty alt tag” on an object by object basis.
<p>1.2.1 Audio-only and Video-only (Prerecorded) (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ▶ 9.1.2.1 (Web) ▶ 11.8.2 (Authoring Tool) <p>Revised Section 508</p> <ul style="list-style-type: none"> ▶ 501 (Web)(Software) ▶ 504.2 (Authoring Tool) ▶ 602.3 (Support Docs) 	Supports	Lectora allows course developers to include alternate text equivalents and audio tracks that can be accessed by the end user.
<p>1.2.2 Captions (Prerecorded) (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ▶ 9.1.2.2 (Web) ▶ 11.8.2 (Authoring Tool) <p>Revised Section 508</p> <ul style="list-style-type: none"> ▶ 501 (Web)(Software) ▶ 504.2 (Authoring Tool) ▶ 602.3 (Support Docs) 	Supports	Closed captioning is available for MP4 video and MP3 audio.
<p>1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ▶ 9.1.2.3 (Web) ▶ 11.8.2 (Authoring Tool) <p>Revised Section 508</p> <ul style="list-style-type: none"> ▶ 501 (Web)(Software) ▶ 504.2 (Authoring Tool) ▶ 602.3 (Support Docs) 	Supports	Lectora allows course developers to include audio descriptions that can be accessed by the end user.
<p>1.3.1 Info and Relationships (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ▶ 9.1.3.1 (Web) ▶ 11.8.2 (Authoring Tool) <p>Revised Section 508</p> <ul style="list-style-type: none"> ▶ 501 (Web)(Software) ▶ 504.2 (Authoring Tool) ▶ 602.3 (Support Docs) 	Supports	Information and structure is separated from presentation and is determined programmatically.

Criteria	Conformance Level	Remarks and Explanations
<p>1.3.2 Meaningful Sequence (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ▶ 9.1.3.2 (Web) ▶ 11.8.2 (Authoring Tool) <p>Revised Section 508</p> <ul style="list-style-type: none"> ▶ 501 (Web)(Software) ▶ 504.2 (Authoring Tool) ▶ 602.3 (Support Docs) 	Supports	Reading order is programmatically defined by the author within the Title Explorer to present content to the learner in a meaningful sequence.
<p>1.3.3 Sensory Characteristics (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ▶ 9.1.3.3 (Web) ▶ 11.8.2 (Authoring Tool) <p>Revised Section 508</p> <ul style="list-style-type: none"> ▶ 501 (Web)(Software) ▶ 504.2 (Authoring Tool) ▶ 602.3 (Support Docs) 	Supports	Authors can create instructional content that does not rely solely on sensory characteristics of components such as shape, size, visual location, orientation, or sound.
<p>1.4.1 Use of Color (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ▶ 9.1.4.1 (Web) ▶ 11.8.2 (Authoring Tool) <p>Revised Section 508</p> <ul style="list-style-type: none"> ▶ 501 (Web)(Software) ▶ 504.2 (Authoring Tool) ▶ 602.3 (Support Docs) 	Supports	Authors can create content where color is not used as the only visual means of conveying information.
<p>1.4.2 Audio Control (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ▶ 9.1.4.2 (Web) ▶ 11.8.2 (Authoring Tool) <p>Revised Section 508</p> <ul style="list-style-type: none"> ▶ 501 (Web)(Software) ▶ 504.2 (Authoring Tool) ▶ 602.3 (Support Docs) 	Supports	Authors can develop content where audio uses controls to allow for sound to be muted, paused, stopped, and played.
<p>2.1.1 Keyboard (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ▶ 9.2.1.1 (Web) ▶ 11.8.2 (Authoring Tool) <p>Revised Section 508</p> <ul style="list-style-type: none"> ▶ 501 (Web)(Software) ▶ 504.2 (Authoring Tool) ▶ 602.3 (Support Docs) 	Supports	Authors can develop content where all functionality can be accessed only through the keyboard.

Criteria	Conformance Level	Remarks and Explanations
<p>2.1.2 No Keyboard Trap (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ▶ 9.2.1.2 (Web) ▶ 11.8.2 (Authoring Tool) <p>Revised Section 508</p> <ul style="list-style-type: none"> ▶ 501 (Web)(Software) ▶ 504.2 (Authoring Tool) ▶ 602.3 (Support Docs) 	Supports	No keyboard traps are present in the published content.
<p>2.1.4 Character Key Shortcuts (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ▶ 9.2.1.4 (Web) ▶ 11.8.2 (Authoring Tool) <p>Revised Section 508 – Does not apply</p>	Supports	Authors have complete control of creating, enabling, disabling or omitting Key Shortcuts to support accessible content.
<p>2.2.1 Timing Adjustable (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ▶ 9.2.2.1 (Web) ▶ 11.8.2 (Authoring Tool) <p>Revised Section 508</p> <ul style="list-style-type: none"> ▶ 501 (Web)(Software) ▶ 504.2 (Authoring Tool) ▶ 602.3 (Support Docs) 	Supports	Authors are not required to use time limits. If necessary, options to extend the time and warn the end user of the time limit are available to use in the content.
<p>2.2.2 Pause, Stop, Hide (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ▶ 9.2.2.2 (Web) ▶ 11.8.2 (Authoring Tool) <p>Revised Section 508</p> <ul style="list-style-type: none"> ▶ 501 (Web)(Software) ▶ 504.2 (Authoring Tool) ▶ 602.3 (Support Docs) 	Supports	Authors are not required to use options, such as object transitions, that result in moving, blinking or auto-updating content.
<p>2.3.1 Three Flashes or Below Threshold (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ▶ 9.2.3.1 (Web) ▶ 11.8.2 (Authoring Tool) <p>Revised Section 508</p> <ul style="list-style-type: none"> ▶ 501 (Web)(Software) ▶ 504.2 (Authoring Tool) ▶ 602.3 (Support Docs) 	Supports	Authors are not required to develop content that results in flashing components.

Criteria	Conformance Level	Remarks and Explanations
<p>2.4.1 Bypass Blocks (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ▶ 9.2.4.1 (Web) ▶ 11.8.2 (Authoring Tool) <p>Revised Section 508</p> <ul style="list-style-type: none"> ▶ 501 (Web)(Software) – Does not apply to non-web software ▶ 504.2 (Authoring Tool) ▶ 602.3 (Support Docs) – Does not apply to non-web docs 	Supports	Authors have the ability to provide methods for end users to skip any repeated blocks of content, such as navigation links and heading graphics.
<p>2.4.2 Page Titled (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ▶ 9.2.4.2 (Web) ▶ 11.8.2 (Authoring Tool) <p>Revised Section 508</p> <ul style="list-style-type: none"> ▶ 501 (Web)(Software) ▶ 504.2 (Authoring Tool) ▶ 602.3 (Support Docs) 	Supports	Authors can specify page names in the Project Explorer to develop descriptive titles.
<p>2.4.3 Focus Order (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ▶ 9.2.4.3 (Web) ▶ 11.8.2 (Authoring Tool) <p>Revised Section 508</p> <ul style="list-style-type: none"> ▶ 501 (Web)(Software) ▶ 504.2 (Authoring Tool) ▶ 602.3 (Support Docs) 	Supports	<p>Authors can specify the focus order of each page using the order of objects in the Title Explorer.</p> <p>Lectora Online allows user to set the focus to any Lectora Object by using a Lectora Action.</p>
<p>2.4.4 Link Purpose (In Context) (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ▶ 9.2.4.4 (Web) ▶ 11.8.2 (Authoring Tool) <p>Revised Section 508</p> <ul style="list-style-type: none"> ▶ 501 (Web)(Software) ▶ 504.2 (Authoring Tool) ▶ 602.3 (Support Docs) 	Supports	Authors can create hyperlinks using customizable text such that link purpose can be determined in context or from the link text alone.
<p>2.5.1 Pointer Gestures (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ▶ 9.2.5.1 (Web) ▶ 11.8.2 (Authoring Tool) <p>Revised Section 508 – Does not apply</p>	Supports	Pointer Gestures are supported but not required for producing web content.
<p>2.5.2 Pointer Cancellation (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ▶ 9.2.5.2 (Web) ▶ 11.8.2 (Authoring Tool) <p>Revised Section 508 – Does not apply</p>	Supports	Actions are activated by mouse up events so the Learner can hit Escape or move the mouse pointer away from the object to cancel the mouse click.

Criteria	Conformance Level	Remarks and Explanations
<p>2.5.3 Label in Name (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ▶ 9.2.5.3 (Web) ▶ 11.8.2 (Authoring Tool) <p>Revised Section 508 – Does not apply</p>	Supports	Labels can be named to support this accessibility requirement.
<p>2.5.4 Motion Actuation (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ▶ 9.2.5.4 (Web) ▶ 11.8.2 (Authoring Tool) <p>Revised Section 508 – Does not apply</p>	Supports	Motion Actuation can be enabled by the Author and user interface components could be added to control it.
<p>3.1.1 Language of Page (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ▶ 9.3.1.1 (Web) ▶ 11.8.2 (Authoring Tool) <p>Revised Section 508</p> <ul style="list-style-type: none"> ▶ 501 (Web)(Software) ▶ 504.2 (Authoring Tool) ▶ 602.3 (Support Docs) 	Supports	Authors can select the language of the page within the Project Options.
<p>3.2.1 On Focus (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ▶ 9.3.2.1 (Web) ▶ 11.8.2 (Authoring Tool) <p>Revised Section 508</p> <ul style="list-style-type: none"> ▶ 501 (Web)(Software) ▶ 504.2 (Authoring Tool) ▶ 602.3 (Support Docs) 	Supports	Authors can develop content such that when a component receives focus, it does not initiate a change of context.
<p>3.2.2 On Input (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ▶ 9.3.2.2 (Web) ▶ 11.8.2 (Authoring Tool) <p>Revised Section 508</p> <ul style="list-style-type: none"> ▶ 501 (Web)(Software) ▶ 504.2 (Authoring Tool) ▶ 602.3 (Support Docs) 	Supports	Authors can develop content such that when a change of context takes place, the user is advised beforehand.
<p>3.2.6 Consistent Help (Level A)</p> <p>New in WCAG 2.2</p>	Supports	Authors can develop content with consistent help.

Criteria	Conformance Level	Remarks and Explanations
<p>3.3.1 Error Identification (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ▶ 9.3.3.1 (Web) ▶ 11.8.2 (Authoring Tool) <p>Revised Section 508</p> <ul style="list-style-type: none"> ▶ 501 (Web)(Software) ▶ 504.2 (Authoring Tool) ▶ 602.3 (Support Docs) 	Supports	Authors can develop content that will detect errors in input (forms, questions, etc.) and provide validation and text description of those errors.
<p>3.3.2 Labels or Instructions (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ▶ 9.3.3.2 (Web) ▶ 11.8.2 (Authoring Tool) <p>Revised Section 508</p> <ul style="list-style-type: none"> ▶ 501 (Web)(Software) ▶ 504.2 (Authoring Tool) ▶ 602.3 (Support Docs) 	Supports	Authors can develop content such that labels and instructions are provided for all content that requires input.
<p>3.3.7 Redundant Entry (Level A)</p> <p>New in WCAG 2.2</p>	Supports	Authors can use form field linking to automate and fulfill this requirement.
<p>4.1.2 Name, Role, Value (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ▶ 9.4.1.2 (Web) ▶ 11.8.2 (Authoring Tool) <p>Revised Section 508</p> <ul style="list-style-type: none"> ▶ 501 (Web)(Software) ▶ 504.2 (Authoring Tool) ▶ 602.3 (Support Docs) 	Supports	The majority of controls in the published content automatically contain defined names, roles, and values. Authors are notified if controls do not meet accessibility standards.

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p>1.2.4 Captions (Live) (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ▶ 9.1.2.4 (Web) ▶ 11.8.2 (Authoring Tool) <p>Revised Section 508</p> <ul style="list-style-type: none"> ▶ 501 (Web)(Software) ▶ 504.2 (Authoring Tool) ▶ 602.3 (Support Docs) 	Supports	The standard published content does not contain any live audio content. Authors can include live audio content with captioning.

Criteria	Conformance Level	Remarks and Explanations
<p>1.2.5 Audio Description (Prerecorded) (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ▶ 9.1.2.5 (Web) ▶ 11.8.2 (Authoring Tool) <p>Revised Section 508</p> <ul style="list-style-type: none"> ▶ 501 (Web)(Software) ▶ 504.2 (Authoring Tool) ▶ 602.3 (Support Docs) 	Supports	Authors can include audio descriptions for any prerecorded video.
<p>1.3.4 Orientation (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ▶ 9.1.3.4 (Web) ▶ 11.8.2 (Authoring Tool) <p>Revised Section 508 – Does not apply</p>	Supports	Published Content is not restricted from adjusting to any device view the author can manipulate as needed to support this requirement.
<p>1.3.5 Identify Input Purpose (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ▶ 9.1.3.5 (Web) ▶ 11.8.2 (Authoring Tool) <p>Revised Section 508 – Does not apply</p>	Supports	Input fields can be identified by an author.
<p>1.4.3 Contrast (Minimum) (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ▶ 9.1.4.3 (Web) ▶ 11.8.2 (Authoring Tool) <p>Revised Section 508</p> <ul style="list-style-type: none"> ▶ 501 (Web)(Software) ▶ 504.2 (Authoring Tool) ▶ 602.3 (Support Docs) 	Supports	<p>Authors can develop content that meets necessary contrast ratios.</p> <p>Included Themes, Templates, and other included content is checked to adhere to this standard.</p>
<p>1.4.4 Resize text (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ▶ 9.1.4.4 (Web) ▶ 11.8.2 (Authoring Tool) <p>Revised Section 508</p> <ul style="list-style-type: none"> ▶ 501 (Web)(Software) ▶ 504.2 (Authoring Tool) ▶ 602.3 (Support Docs) 	Supports	Built-in device and browser functionality to zoom will increase text size of published content.
<p>1.4.5 Images of Text (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ▶ 9.1.4.5 (Web) ▶ 11.8.2 (Authoring Tool) <p>Revised Section 508</p> <ul style="list-style-type: none"> ▶ 501 (Web)(Software) ▶ 504.2 (Authoring Tool) ▶ 602.3 (Support Docs) 	Supports	Authors can develop content that does not include any images of text. Text blocks with transparent backgrounds can be used by authors to avoid using images of text.

Criteria	Conformance Level	Remarks and Explanations
<p>1.4.10 Reflow (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ▶ 9.1.4.10 (Web) ▶ 11.8.2 (Authoring Tool) <p>Revised Section 508 – Does not apply</p>	Supports	Content can be published to scale to the device and not have scrolling in two dimensions.
<p>1.4.11 Non-text Contrast (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ▶ 9.1.4.11 (Web) ▶ 11.8.2 (Authoring Tool) <p>Revised Section 508 – Does not apply</p>	Supports	<p>Authors can develop content that meets necessary contrast ratios.</p> <p>Included Themes, Templates, and other included content is checked to adhere to this standard.</p>
<p>1.4.12 Text Spacing (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ▶ 9.1.4.12 (Web) ▶ 11.8.2 (Authoring Tool) <p>Revised Section 508 – Does not apply</p>	Supports	Authors can adjust text spacing in courses and learners can adjust some characteristics for easier reading.
<p>1.4.13 Content on Hover or Focus (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ▶ 9.1.4.13 (Web) ▶ 11.8.2 (Authoring Tool) <p>Revised Section 508 – Does not apply</p>	Supports	Authors have control of when and how tooltips are presented. Additional content displayed can be made Dismissable, Hoverable, and Persistent.
<p>2.4.5 Multiple Ways (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ▶ 9.2.4.5 (Web) ▶ 11.8.2 (Authoring Tool) <p>Revised Section 508</p> <ul style="list-style-type: none"> ▶ 501 (Web)(Software) – Does not apply to non-web software ▶ 504.2 (Authoring Tool) ▶ 602.3 (Support Docs) – Does not apply to non-web docs 	Supports	The author can provide the learner multiple ways to locate a specific Web page within the course.
<p>2.4.6 Headings and Labels (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ▶ 9.2.4.6 (Web) ▶ 11.8.2 (Authoring Tool) <p>Revised Section 508</p> <ul style="list-style-type: none"> ▶ 501 (Web)(Software) ▶ 504.2 (Authoring Tool) ▶ 602.3 (Support Docs) 	Supports	Authors can provide headings and labels in the course that are descriptive.

Criteria	Conformance Level	Remarks and Explanations
<p>2.4.7 Focus Visible (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ▶ 9.2.4.7 (Web) ▶ 11.8.2 (Authoring Tool) <p>Revised Section 508</p> <ul style="list-style-type: none"> ▶ 501 (Web)(Software) ▶ 504.2 (Authoring Tool) ▶ 602.3 (Support Docs) 	Supports	Authors can set an option to automatically display visible focus indicators for controls that receive keyboard focus.
<p>2.5.7 Dragging Movements (Level AA)</p> <p>New in WCAG 2.2</p>	Supports	Authors can supply alternatives for any dragging movement so the operation can be achieved by a single pointer without dragging.
<p>2.5.8 Target Size (Minimum) (Level AA)</p> <p>New in WCAG 2.2</p>	Supports	Authors can adjust the size of any target inputs to meet this requirement.
<p>3.1.2 Language of Parts (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ▶ 9.3.1.2 (Web) ▶ 11.8.2 (Authoring Tool) <p>Revised Section 508</p> <ul style="list-style-type: none"> ▶ 501 (Web)(Software) ▶ 504.2 (Authoring Tool) ▶ 602.3 (Support Docs) 	Supports	The language of the published content is set at the course level, and authors can further programmatically set the language of individual text blocks in a different language.
<p>3.2.3 Consistent Navigation (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ▶ 9.3.2.3 (Web) ▶ 11.8.2 (Authoring Tool) <p>Revised Section 508</p> <ul style="list-style-type: none"> ▶ 501 (Web)(Software) – Does not apply to non-web software ▶ 504.2 (Authoring Tool) ▶ 602.3 (Support Docs) – Does not apply to non-web docs 	Supports	Authors can develop content such that navigation is in a consistent order on each page of the course.
<p>3.2.4 Consistent Identification (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ▶ 9.3.2.4 (Web) ▶ 11.8.2 (Authoring Tool) <p>Revised Section 508</p> <ul style="list-style-type: none"> ▶ 501 (Web)(Software) – Does not apply to non-web software ▶ 504.2 (Authoring Tool) ▶ 602.3 (Support Docs) – Does not apply to non-web docs 	Supports	Content is published using consistent identification. The notion of inheritance allows for consistent replication across the project.

Criteria	Conformance Level	Remarks and Explanations
<p>3.3.3 Error Suggestion (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ▶ 9.3.3.3 (Web) ▶ 11.8.2 (Authoring Tool) <p>Revised Section 508</p> <ul style="list-style-type: none"> ▶ 501 (Web)(Software) ▶ 504.2 (Authoring Tool) ▶ 602.3 (Support Docs) 	Supports	Authors can develop content to automatically detect input errors and provide suggestions for correction. The built-in Question Feedback is one good way to implement this.
<p>3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ▶ 9.3.3.4 (Web) ▶ 11.8.2 (Authoring Tool) <p>Revised Section 508</p> <ul style="list-style-type: none"> ▶ 501 (Web)(Software) ▶ 504.2 (Authoring Tool) ▶ 602.3 (Support Docs) 	Supports	Authors can develop content to allow learners to review, correct, and confirm test responses and form entries before submission.
<p>3.3.8 Accessible Authentication (Level AA)</p> <p>New in WCAG 2.2</p>	Supports	Published content does not typically include authentication. Authors can add authentication and they can offer alternative methods.
<p>4.1.3 Status Messages (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ▶ 9.4.1.3 (Web) ▶ 11.8.2 (Authoring Tool) <p>Revised Section 508 – Does not apply</p>	Supports	Any status messages have necessary role information or it can be added by the Author.
<p>2.4.11 Focus Appearance (Level AA)</p> <p>New in WCAG 2.2</p>	Supports	The keyboard focus indicator can be enabled in project settings. This allows authors to meet this requirement.
<p>2.4.12 Focus Not Obscured (Minimum) (Level AA)</p> <p>New in WCAG 2.2</p>	Supports	Authors can develop content that does not cover each user interface component when the component receives focus.

Table 3: Success Criteria, Level AAA

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p>1.2.6 Sign Language (Prerecorded) (Level AAA)</p> <p>EN 301 549 Criteria – Does not apply</p> <p>Revised Section 508 – Does not apply</p>	Supports	Authors can include synchronized sign language videos.

Criteria	Conformance Level	Remarks and Explanations
<p>1.2.7 Extended Audio Description (Prerecorded) (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Supports	Authors can add extended descriptions by adding events to the Video and presenting an extended audio description.
<p>1.2.8 Media Alternative (Prerecorded) (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Supports	Authors can create and include alternatives such as additional text blocks or other media to present an alternative way of conveying the message.
<p>1.2.9 Audio-only (Live) (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Supports	Authors can choose to include live audio by using a third party plugin that would allow for an alternative method.
<p>1.3.6 Identify Purpose (Level AAA 2.1 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Supports	Heading elements, aria component level tags, standard HTML, and other indicators are used. Authors can also add additional landmarks to meet the criteria.
<p>1.4.6 Contrast (Enhanced) (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Supports	Authors can develop content that meets necessary contrast ratios.
<p>1.4.7 Low or No Background Audio (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Supports	Authors have the option to include background audio or not and can create content meeting this criteria.
<p>1.4.8 Visual Presentation (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Supports	Learners can adjust text using standard web and accessibility technologies for reading text blocks.
<p>1.4.9 Images of Text (No Exception) (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Supports	Authors can develop content that does not include any images of text. Text blocks with transparent backgrounds can be used by authors to avoid using images of text.
<p>2.1.3 Keyboard (No Exception) (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Supports	All features are keyboard accessible except: <ul style="list-style-type: none"> ▶ Drag and Drop Questions ▶ Matching Questions ▶ Likert Questions
<p>2.2.3 No Timing (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Supports	Authors can develop content which is not constrained by timing.
<p>2.2.4 Interruptions (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Supports	The published content does not update. Authors can ensure no included media or third-party components cause interruptions.
<p>2.2.5 Re-authenticating (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Supports	The published content does allow for retaining progress and course data if the Learning Platform supports it.

Criteria	Conformance Level	Remarks and Explanations
<p>2.2.6 Timeouts (Level AAA 2.1 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Supports	The published content does not timeout but the Learning Platform might. Course data and progress will be retained if the Learning Platform supports it.
<p>2.3.2 Three Flashes (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Supports	Publish content can be produced without flashing content.
<p>2.3.3 Animation from Interactions (Level AAA 2.1 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Supports	Publish content can disable motion animation triggered by interactions. Author can override this if the animation is essential to the functionality or the information being conveyed.
<p>2.4.8 Location (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Supports	Authors can create courses that have contextual elements to give learners information about their location in the course.
<p>2.4.9 Link Purpose (Link Only) (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Supports	Authors can specify link text for purpose identification.
<p>2.4.10 Section Headings (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Supports	Authors can specify headers to organize the content.
<p>2.4.12 Focus Not Obscured (Enhanced) (Level AAA) New in WCAG 2.2</p>	Supports	When a user interface component receives keyboard focus, no part of the component is hidden by author-created content.
<p>2.4.13 Focus Appearance (Level AAA) New in WCAG 2.2</p>	Supports	The keyboard focus indicator can be styled in project settings. This allows authors to meet this requirement.
<p>2.5.5 Target Size (Level AAA 2.1 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Supports	Authors can make the pointer input targets at least 44 by 44 for all pointer input target type objects.
<p>2.5.6 Concurrent Input Mechanisms (Level AAA 2.1 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Supports	Published content is standard HTML5 output and supports the use of input modalities available on web browsers.
<p>3.1.3 Unusual Words (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Supports	Authors can provide a mechanism for identifying specific definitions of words or phrases used in an unusual or restricted way, including idioms and jargon.
<p>3.1.4 Abbreviations (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Supports	Authors can provide a mechanism for identifying the expanded form or meaning of abbreviations.

Criteria	Conformance Level	Remarks and Explanations
3.1.5 Reading Level (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	Authors can provide multiple reading levels within the content or a version that does not require reading ability more advanced than the lower secondary education level.
3.1.6 Pronunciation (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	Authors can provide a mechanism for identifying specific pronunciation of words where meaning of the words, in context, is ambiguous without knowing the pronunciation.
3.2.5 Change on Request (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	Authors can provide a mechanism for a user to initiate a change of context, as well as turn off potential change of context.
3.3.5 Help (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	Authors can provide Context-sensitive help within the content.
3.3.6 Error Prevention (All) (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	Authors can provide a mechanism of Error Prevention by either allowing submissions to be reversible, or can be checked, or can be confirmed prior to submission.
3.3.9 Accessible Authentication (Enhanced) (Level AAA) New in WCAG 2.2	Supports	Published content does not typically include authentication. Authors can add authentication and they can offer alternative methods.

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Notes:

Chapter 3: Functional Performance Criteria (FPC)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Supports	The content can be developed so that it is accessible to users without vision.
302.2 With Limited Vision	Supports	The software supports screen magnification tools, the ability to resize text via the browser's zoom feature, and the change of contrast.
302.3 Without Perception of Color	Supports	Authors can develop content that does not require user perception of color.
302.4 Without Hearing	Supports	Authors can develop content that does not require user hearing by including closed captioning, transcripts, and audio descriptions.

Criteria	Conformance Level	Remarks and Explanations
302.5 With Limited Hearing	Supports	Authors can develop content that does not require using hearing by including captions, transcripts, and audio descriptions, and by including a player with volume control as well as the ability to mute media.
302.6 Without Speech	Supports	The published content developed by the software does not require user speech.
302.7 With Limited Manipulation	Supports	The published content does not require fine motor control or the operation of more than one control at the same time.
302.8 With Limited Reach and Strength	Supports	Published content is accessible for users with limited reach and strength.
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	Authors can design content to assist users with limited language, cognitive, and learning abilities.

Chapter 4: Hardware

Notes: This chapter does not apply as Lectora® software has no hardware components.

Chapter 5: Software

Notes:

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.x section	See information in WCAG 2.x section
<u>502 Interoperability with Assistive Technology</u>	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Not applicable	The product is not platform software.
502.2.2 No Disruption of Accessibility Features	Supports	The application does not disrupt OS accessibility features or keyboard shortcuts.
502.3 Accessibility Services	Not applicable	Criteria 502.3.1 through 502.3.14 apply to platform software, such as Microsoft Windows and Google Chrome, rather than the HTML output that the Lectora® software application publishes for these platforms.
502.3.1 Object Information	Not applicable	See section 502.3 Remarks and Explanations above.
502.3.2 Modification of Object Information	Not applicable	See section 502.3 Remarks and Explanations above.
502.3.3 Row, Column, and Headers	Not applicable	See section 502.3 Remarks and Explanations above.
502.3.4 Values	Not applicable	See section 502.3 Remarks and Explanations above.

Criteria	Conformance Level	Remarks and Explanations
502.3.5 Modification of Values	Not applicable	See section 502.3 Remarks and Explanations above.
502.3.6 Label Relationships	Not applicable	See section 502.3 Remarks and Explanations above.
502.3.7 Hierarchical Relationships	Not applicable	See section 502.3 Remarks and Explanations above.
502.3.8 Text	Not applicable	See section 502.3 Remarks and Explanations above.
502.3.9 Modification of Text	Not applicable	See section 502.3 Remarks and Explanations above.
502.3.10 List of Actions	Not applicable	See section 502.3 Remarks and Explanations above.
502.3.11 Actions on Objects	Not applicable	See section 502.3 Remarks and Explanations above.
502.3.12 Focus Cursor	Not applicable	See section 502.3 Remarks and Explanations above.
502.3.13 Modification of Focus Cursor	Not applicable	See section 502.3 Remarks and Explanations above.
502.3.14 Event Notification	Not applicable	See section 502.3 Remarks and Explanations above.
502.4 Platform Accessibility Features	Not applicable	The product is not platform software.
<u>503 Applications</u>	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Supports	User preferences such as high contrast settings, font size, and focus cursors will apply to the software.
503.3 Alternative User Interfaces	Supports	Courses support platform accessibility services, such as screen readers.
<i>503.4 User Controls for Captions and Audio Description</i>	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Supports	Within the editor, caption controls are at the same menu level as user controls for volume.
503.4.2 Audio Description Controls	Supports	Audio description controls are added by the course author during course development.
<u>504 Authoring Tools</u>	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”)	See WCAG 2.x section	See information in WCAG 2.x section

Criteria	Conformance Level	Remarks and Explanations
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Supports	Content created in the software preserves accessibility support when publishing to all HTML formats.
504.2.2 PDF Export	Not applicable	The software does not natively export to PDF.
504.3 Prompts	Supports	The software provides an Accessibility check that prompts authors to create content that conforms to Level A, AA, and AAA Success Criteria and Conformance Requirements in WCAG 2.0.
504.4 Templates	Supports	The software provides accessible templates.

Chapter 6: Support Documentation and Services

Notes:

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
<u>602 Support Documentation</u>	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Supports	ELB Learning provides electronic versions of all product support documentation related to the software. End users with disabilities can request additional product support documentation by contacting the Support team.
602.3 Electronic Support Documentation	See WCAG 2.x section	See information in WCAG 2.x section
602.4 Alternate Formats for Non-Electronic Support Documentation	Not applicable	ELB Learning provides Support documentation in electronic formats including HTML and PDF. End users with disabilities can request additional product support documentation by contacting the Support team.
<u>603 Support Services</u>	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Supports	ELB Learning provides electronic versions of software documentation related to accessibility features.
603.3 Accommodation of Communication Needs	Supports	Users with disabilities can open support requests directly via voicemail, email, or online.