

MASTERING SOFT SKILLS THROUGH PLAY

A Guide to Gamified Training

Table Of Contents

Introduction

Why Use Serious Games to Teach Soft Skills

How to Build a Branching Path or Scenario-Based Game

Best Practices When Creating a Branching Path or Scenario-Based Game

Examples of Branching Path Games for Soft Skills Training

Example 1: Soft Skills for Physicians

Example 2: Soft Skills for Women in the Workforce

Introduction

Soft Skills, highly valued in today's workplace, help employees collaborate and function effectively. According to [Indeed](#), Soft Skills include any skill that can be classified as a personality trait or habit such as problem-solving, communication, teamwork, and conflict resolution.

An in-depth study by Google looks at the traits they deem most important that employees should possess. The top 7 traits they list are also Soft Skills. They include:

- 1 Ability to Be Coached
- 2 Communication & Listening Skills
- 3 Intuition
- 4 Making Connections
- 5 Empathy
- 6 Thinking Critically
- 7 Ability to Problem-Solve